

Web Accessibility

This website is run by Waterside Consultancy Hertfordshire. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

Most of our website has a text to speech function.

Translate

The Recite Me assistive toolbar quickly and easily translates all our web content into over 100 languages, including 35 text to speech voices.

Simple language

We've also made the website text as simple as possible to understand.

How accessible this website is

We know some parts of this website aren't fully accessible, for example some:

- images contain text which you may not be able to read
- links don't make sense on their own
- PDF documents aren't fully accessible to screen readers
- videos don't have captions or audio description
- interactive tools are difficult to navigate using just a keyboard

Feedback and contact information

If you need information on this website in a different format or want to give website feedback, email info@bepositivenow.co.uk or call Customer Services on 07710 672867.

We'll consider your request and get back to you in **five working** days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements please email info@bepositivenow.co.uk and we will get back to you within five working days. Your feedback will be sent to the Web Team. if they need to pass you on to a service, they will give their contact details directly to you.

Technical information about this website's accessibility

Waterside Consultancy is committed to making its website

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.